

Borough trip data Period 1 (1st April - 1st May 2009 - 31 days)

	Trips made	Requests	Refusals		Passenger Cancellations		Service Cancellations	
			No.	%	No.	%	No.	%
Barking & Dagenham	8,114	9,586	611	6.4%	858	9.6%	3	0.0%
Barnet	6,034	7,837	910	11.6%	881	12.7%	12	0.2%
Bexley	2,421	2,975	336	11.3%	217	8.2%	1	0.0%
Brent	4,411	5,634	707	12.5%	504	10.2%	12	0.2%
Bromley	4,041	4,751	331	7.0%	376	8.5%	3	0.1%
Camden	1,649	2,166	270	12.5%	239	12.6%	8	0.4%
Croydon	4,110	5,400	682	12.6%	601	12.7%	7	0.1%
Ealing	6,037	7,516	746	9.9%	713	10.5%	20	0.3%
Enfield	6,423	7,846	608	7.7%	810	11.2%	5	0.1%
Greenwich	1,957	2,402	233	9.7%	206	9.5%	6	0.3%
Hackney	2,923	3,744	412	11.0%	394	11.8%	15	0.5%
Hammersmith & Fulham	2,188	2,858	332	11.6%	333	13.2%	5	0.2%
Haringey	4,634	5,499	402	7.3%	460	9.0%	3	0.1%
Harrow	2,279	3,153	527	16.7%	340	12.9%	7	0.3%
Havering	5,074	6,250	509	8.1%	659	11.5%	8	0.1%
Hillingdon	5,141	6,343	575	9.1%	610	10.6%	17	0.3%
Hounslow	2,166	2,850	379	13.3%	303	12.3%	2	0.1%
Islington	1,165	1,508	164	10.9%	177	13.2%	2	0.1%
Kensington & Chelsea	1,281	1,646	187	11.4%	172	11.8%	6	0.4%
Kingston	1,105	1,432	170	11.9%	154	12.2%	3	0.2%
Lambeth	2,432	3,238	425	13.1%	377	13.4%	4	0.1%
Lewisham	2,671	3,279	316	9.6%	289	9.8%	3	0.1%
Merton	2,022	2,389	174	7.3%	187	8.4%	6	0.3%
Newham	4,131	4,554	0	0.0%	421	9.2%	2	0.0%
Redbridge	4,701	5,933	441	7.4%	786	14.3%	5	0.1%
Richmond	618	803	137	17.1%	47	7.1%	1	0.2%

Southwark	2,879	3,568	361	10.1%	327	10.2%	1	0.0%
Sutton	2,034	2,486	212	8.5%	233	10.2%	7	0.3%
Tower Hamlets	2,916	3,400	213	6.3%	267	8.4%	4	0.1%
Waltham Forest	2,887	3,650	355	9.7%	404	12.3%	4	0.1%
Wandsworth	2,522	3,139	313	10.0%	301	10.7%	3	0.1%
Westminster	2,639	3,509	363	10.3%	501	15.9%	6	0.2%
Other/not known	93	137	33	24.1%	10	9.6%	1	1.0%
TOTAL	105,698	131,481	12,434	9.5%	13,157	11.1%	192	0.2%

Borough trip data Period 2 (2 - 29th May 2009 - 28 days)

	Trips made	Requests	Refusals		Passenger Cancellations		Service Cancellations	
			No.	%	No.	%	No.	%
Barking & Dagenham	6,651	8,186	702	8.6%	829	11.1%	4	0.1%
Barnet	5,445	7,087	892	12.6%	737	11.9%	13	0.2%
Bexley	2,087	2,522	258	10.2%	177	7.8%	0	0.0%
Brent	3,806	4,990	626	12.5%	544	12.5%	14	0.3%
Bromley	3,371	3,980	318	8.0%	291	7.9%	0	0.0%
Camden	1,337	1,871	320	17.1%	210	13.5%	4	0.3%
Croydon	3,470	4,576	572	12.5%	532	13.3%	2	0.0%
Ealing	4,945	6,281	663	10.6%	666	11.9%	7	0.1%
Enfield	5,465	6,865	789	11.5%	604	9.9%	7	0.1%
Greenwich	1,628	2,059	241	11.7%	190	10.5%	0	0.0%
Hackney	2,416	3,219	376	11.7%	417	14.7%	10	0.4%
Hammersmith & Fulham	1,881	2,424	318	13.1%	212	10.1%	13	0.6%
Haringey	3,869	4,857	559	11.5%	425	9.9%	4	0.1%
Harrow	1,921	2,685	489	18.2%	271	12.3%	4	0.2%
Havering	4,351	5,272	471	8.9%	446	9.3%	4	0.1%
Hillingdon	4,520	5,702	603	10.6%	575	11.3%	4	0.1%
Hounslow	1,889	2,479	362	14.6%	226	10.7%	2	0.1%
Islington	1,005	1,303	165	12.7%	131	11.5%	2	0.2%
Kensington & Chelsea	1,015	1,390	233	16.8%	139	12.0%	3	0.3%

Kingston	1,002	1,304	148	11.3%	150	13.0%	4	0.3%
Lambeth	2,166	3,007	437	14.5%	397	15.4%	7	0.3%
Lewisham	2,302	2,990	364	12.2%	320	12.2%	4	0.2%
Merton	1,690	2,048	164	8.0%	192	10.2%	2	0.1%
Newham	3,524	3,990	0	0.0%	356	8.9%	110	2.8%
Redbridge	3,984	5,171	559	10.8%	620	13.4%	8	0.2%
Richmond	533	733	138	18.8%	59	9.9%	3	0.5%
Southwark	2,469	3,120	329	10.5%	320	11.5%	2	0.1%
Sutton	1,633	1,997	148	7.4%	213	11.5%	3	0.2%
Tower Hamlets	2,365	2,871	207	7.2%	299	11.2%	0	0.0%
Waltham Forest	2,380	3,053	258	8.5%	403	14.4%	12	0.4%
Wandsworth	2,136	2,795	357	12.8%	302	12.4%	0	0.0%
Westminster	2,228	3,045	401	13.2%	410	15.5%	6	0.2%
Other/not known	78	117	27	23.1%	12	13.3%	0	0.0%
TOTAL	89,562	113,989	12,494	11.0%	11,675	11.5%	258	0.3%

Borough trip data Period 3 30th May to 26th June 2009 (28 days)

	Trips made	Requests	Refusals		Passenger Cancellations		Service Cancellations	
			No.	%	No.	%	No.	%
Barking & Dagenham	7,658	9,143	600	6.6%	870	10.2%	15	0.2%
Barnet	5,780	7,405	896	12.1%	709	10.9%	20	0.3%
Bexley	2,157	2,703	319	11.8%	226	9.5%	1	0.0%
Brent	4,028	5,380	755	14.0%	586	12.7%	11	0.2%
Bromley	3,759	4,337	305	7.0%	271	6.7%	2	0.0%
Camden	1,395	1,922	276	14.4%	245	14.9%	6	0.4%
Croydon	3,729	4,849	569	11.7%	536	12.5%	15	0.4%
Ealing	5,881	7,220	671	9.3%	647	9.9%	21	0.3%
Enfield	6,093	7,487	644	8.6%	737	10.8%	13	0.2%

Greenwich	1,843	2,284	232	10.2%	208	10.1%	1	0.0%
Hackney	2,704	3,404	306	9.0%	383	12.4%	11	0.4%
Hammersmith & Fulham	1,866	2,433	326	13.4%	230	10.9%	11	0.5%
Haringey	4,211	5,134	443	8.6%	476	10.1%	4	0.1%
Harrow	2,282	3,045	480	15.8%	276	10.8%	7	0.3%
Havering	4,759	5,760	495	8.6%	503	9.6%	3	0.1%
Hillingdon	4,808	5,933	555	9.4%	561	10.4%	9	0.2%
Hounslow	2,031	2,617	356	13.6%	221	9.8%	9	0.4%
Islington	1,158	1,565	234	15.0%	172	12.9%	1	0.1%
Kensington & Chelsea	1,140	1,519	213	14.0%	160	12.3%	6	0.5%
Kingston	1,159	1,365	119	8.7%	85	6.8%	2	0.2%
Lambeth	2,340	3,175	417	13.1%	410	14.9%	8	0.3%
Lewisham	2,506	3,095	356	11.5%	226	8.3%	7	0.3%
Merton	1,856	2,251	157	7.0%	237	11.3%	1	0.0%
Newham	3,749	4,109	0	0.0%	360	8.8%	0	0.0%
Redbridge	4,675	5,902	517	8.8%	697	12.9%	13	0.2%
Richmond	571	747	123	16.5%	53	8.5%	0	0.0%
Southwark	2,623	3,307	372	11.2%	310	10.6%	2	0.1%
Sutton	1,847	2,150	130	6.0%	170	8.4%	3	0.1%
Tower Hamlets	2,523	3,082	191	6.2%	367	12.7%	1	0.0%
Waltham Forest	2,656	3,259	235	7.2%	364	12.0%	4	0.1%
Wandsworth	2,356	2,934	261	8.9%	313	11.7%	4	0.1%
Westminster	2,274	3,056	384	12.6%	379	14.2%	19	0.7%
Other/not known	89	134	25	18.7%	19	17.4%	1	0.9%
TOTAL	98,506	122,706	11,962	9.7%	12,007	10.8%	231	0.2%