How to plan your journey

1. Check your starting and destination stations, plus any connections, using the symbols shown in 'How to use this map Then refer to the index overleaf for additional details of access and connections at each statior You may also wish to refer to the example journey box

- 2. Check that you can manage the step and gap from the platform to the train.
- 3. Check your return journey as this may require a different route or use of an alternative station entrance
- 4. Call Transport for London's 24 hour travel information number **0843 222 1234*** before travelling to check the availability of lifts
- 5. You can also plan your journe
- tfl.gov.uk/journevplanner
- 6. If you experience problems with your planned route contact a member of staff at the station (or use the Help point) and we will provide you with an alternative route
- 7. Our Conditions of Carriage plac no obligation on customers in wheelchairs to be accompanied If you need assistance please ask a member of staff who will assist you if they are able to and it is safe to do so.

For your own safety, please d not use a moving escalator unless you can step onto it, stand on it and step off it

*You pay no more than 5p per minute i calling from a BT landline. There may be a connection charge. Charges from mobiles or other landline providers may vary.

How to use this map

This map highlights all stations where you can get between the platform and street step-free, or change between lines step-free Stations where this is not possible are shown in a light grey. Step-free stations are marked with a coloured symbol and a letter showing the size of the step and gap between the platform and the train, as follows:

The step between the platform and the train is shown by the following

- 0 50mm (0 2 inches)
- **51 120mm (2 4.7 inches)**
- Over 121 mm (4.7 inches)

The gap between the platform and the train is shown by the following

- C Over 181 mm (7 inches)
- **Examples**

These stations have the smallest

step and gap and are suitable for most customers including wheelchair-users

These stations have varying levels of steps and gaps and may be

mobility impairments, those with luggage and buggies, and some wheelchair-users.

access boarding points.

suitable for customers with

The map shows the largest step

and gap at each station. The index

on the back of this guide shows the average step and gap, except for stations which have level

For these stations, the platform measurements at the designated boarding point are shown.

At stations marked with these symbols you can change between lines step-free (sometimes only in one direction). You will not be able to get in or out of the station without using stairs and/or Baker Street! At this station you can change step-free



Station Name!

and Bakerloo lines, but not between these lines and the Metropolitan. Circle and Hammersmith & City lines.

At these stations you can change onto National Rail (sometimes only in one direction).

At stations marked with a blue box and exclamation mark please arrive at the correct entrance for your A 0 - 85mm (0 - 3.3 inches) direction of travel. Please refer to the 86 - 180mm (3.3 -7 inches) index on the back of this guide.

- ! For more information please check the station index on the back of this guide
- Some step-free connections with National Rail services. Please check with National Rail Enquiries (08457 48 49 50) for information

- Tramlink

If you are unable to complete your planned step-free journey because the lifts are out of service, we will help you to find an accessible route to your destination, including booking you a taxi if there is no suitable alternative route by public transport.

Manual boarding ramps

During the Olympics and Paralympics at some stations access to the train is by ramp (MBR). These stations are shown on the map with a R. If you plan to travel on London Overground, you should pre book assistance by calling 0845 601 4867. If you intend to use MBRs on London Underground services, you do not need to book in advance, but please read the information below.

If you require an MBR at these stations:

in the ticket hall and let them know where you are travelling to

Please speak to a member of staff

- You may need to get on at a
- Where relevant, staff will arrange for you to be met at your interchange or destination by a member of staff with an MBR
- Riverboat services
- **★** Airport
- Emirates Air Line

Taxi policy

 Staff will operate the MBR and assist you with getting on if you require this

- specific doorway on the train. Staff will advise you as to this
- with permanent level access to a station with an MBR, please speak to a member of staff before getting on the train, so that they can arrange for you to be met
 - with permanent level access to a line with an MBR, please speak to a member of staff on the platform If no staff are present, use the 'Information' button on a Help point to ask for the MBR to be operated
 - If platforms and/or trains are very busy, it may take a while before there is space to get on a train, particularly if you are travelling
 - The MBRs can take a maximum you on the MBR, as well as the weight of your wheelchair

Example step-free journey: **Chalfont & Latimer to Borough**

Find Chalfont & Latimer! on the map and check both the **How to use this** map section and Station Index on the back of this guide. As the station index shows, you should use the Bedford Avenue entrance to access the southbound Metropolitan line platform (A step 50mm/gap 75mm) and take the Metropolitan line to Finchley Road. At Finchley Road () B step

If you plan to travel from a station

 If you are interchanging from a line As the map and station index show.

with other wheelchair users weight of 300kg (approx. 47 stones). This needs to include your weight and the weight of anyone assisting

Imm/gap 116mm) change for the southbound Jubilee line (B step 163mm/gap 120mm). Remember that at Finchley Road you can only change step-free between Metropolitan and Jubilee line trains travelling in the same direction. You cannot change between trains travelling in different directions and you cannot enter or exit Finchley Road station step-free

Stay on the Jubilee line to Londor Bridge. At London Bridge (A step 50mm / gap 70mm) change for the southbound Northern line (trains towards Morden) (A step 43mm / gap 69mm). As the station index shows, there is a long distance between the Jubilee line and the Northern line via the street (410m).

At the southbound Northern line platform look for the level access boarding points in the centre of the platform and get on the train here.

vou will not be able to exit at

crossing the platform and take the

northbound Northern line back to

Borough (A 187mm / gap 27mm)

and exit the station using the lift.

Borough. Get off the train at

Borough step-free if arriving on a train from London Bridge (at Borough you can only enter and exit the northbound platforms step-free). So stay on the Northern line to Clapham North O. At Clapham North (step 147mm / gap 30mm) change trains by

≥ Watford Junction **R** Watford High St Carpenders Park Woodside Park Amersham **₹** Chorleyw !Hatch End ad only → Rickmanswo West Finchley! Headstone Lane Finchley Centra ! Woodford **Hendon Centra** Upper **Golders** C Rayners Lan Wembley Cent Walthamstow Queen's Road **₹Upminster** Willesden Junction Camden Road **₹** Greenford **₹** Stratford Central **Dalston Junction** Royal Oa **₹ Ealing Broadway Ealing Comm** Custom House for ExCeL Barons **Hounslow East** Greenwich Peninsula London E14 0DS London Bridge Beckton Park West Brompton **≥** Heathrow Terminals Crossharbou Kew Gardens! Imperial Wharf Parsons Gre Mudchute Putney Brid Island Garder Richmond ≥

A Brixton!

Clapham Nor

Clapham Sou

祝 Wimbledon 嵀 🕮

All information accurate for the period 27 July until 9 September

mm 10 20 30 40 50 60 70 80

Colliers W

Morden R

South Wimbled

Further information

Transport for London produce a number of documents to help people get around London more easily.

- Audio Tube map
- Large print colour Tube map
- Large print black and white Tube map
- Avoiding stairs Tube guide
- Getting Around London your online guide to accessibility. Covers all TfL's transport services –
- Toilet Tube map
- Bus maps (all London buses are wheelchair accessible, apart from some journeys on routes 9 and 15)

For copies call **0843 222 1234*** or visit tfl.gov.uk/accessguides

- Blue badge car parking information available at tfl.gov.uk/roadusers
- For information on booking taxis and minicabs visit tfl.gov.uk/cabwise

If you have any general comments about your Tube journey please contact London Underground Customer Services on 0845 330 9880 textphone 020 7918 3500 or write to: **LU Customer Services** 55 Broadway London SW1H 0BD

If you have comments about your DLR journey call **020 7363 9700**, textphone 020 7093 0999 or write to: **DLR Customer Relations** Serco Docklands **Castor Lane**

If you have comments about your London Overground journey call 0845 601 4867, textphone 020 3031 9331 or write to: Freepost RSTY-TJRK-JRUG **London Overground Customer Services Team** 125 Finchley Road **London NW3 6HY**

If you are not satisfied with their response and wish to take the matter further, contact the London TravelWatch on 020 7505 9000 or visit londontravelwatch.org.uk



₹ Woolwich Arsenal

© Transport for London July 2012

or Maritime Greenwich 떞

Greenwich ≥

Elverson Road

A Lewisham **≥**

Deptford Bridge

Honor Oak Park

Forest Hill

Anerley

Norwood Junction

Step-free northbound only

R West Croydon

!Sydenham

Crystal Palace



Travel information at stations Help points



tfl.gov.uk/socialmedia

You pay no more than 5p per minute if calling from a BT landline. There may be a connection charge. Charges from mobiles or other landline providers may vary.

Bakerloo

Key to lines

District open weekends

public holidays and some Olympia events Hammersmith & City

Jubilee

Metropolitan Northern

Piccadilly No service between **Uxbridge and Rayners Lane**

in the early mornings

Waterloo & City

London Overground Emirates Air Line

Key to symbols

Step between platform and train 0 - 50mm (0 - 2 inches)

51 - 120mm (2 - 4.7 inches) Over 121 mm (4.7 inches)

Gap between platform and train 0 - 85mm (0 - 3.3 inches)

86 - 180mm (3.3 -7 inches)

Over 181mm (7 inches)

Platforms with designated level access boarding points Step/gap measurements at these stations are when boarding train at these points only

> Access from platform to train by ramp

Access via lift(s). Limited capacity (8 to 12 persons) indicated by

Some step-free connections with National Rail services. Please check with National Rail Enquiries (08457 48 49 50) for information

Main bus interchange

Emirates Air Line Airport

Taxi rank **P**(5) Car park with number of blue

badge bays indicated in brackets Accessible toilet on site

or nearby

Station Index (A step 50mm/gap 75mm). 2 Acton Central R both platforms (westbound towards Richmond, eastbound towards You must use the correct entrance /exit depending on which platform you are travelling to and from as you cannot change step-free between platforms in the station. Use the Churchfield Road entrance via the ticket hall fo platform 2. Use the entrance on the other

- side of the level crossing for platform 1. Acton Town 🗹 WC District line eastbound towards Upminster (A) step 217mm/ gap 80mm), westbound towards Ealing Broadway (B) step 300mm/gap 103mm) Piccadilly line eastbound towards Oakwoo (step 143-197mm/gap 125-156mm), westbound towards Uxbridge or Heathrov (B) step 127-141mm/gap 76-168mm) Aldgate East No entrance/exit. You can change between District line westbound towards Earl's Court (A) step 153mm/ gap 47mm) and Hammersmith & City line westbound towards Hammersmith (A) step 163mm/gap 20mm). You can change from Hammersmith & City line eastbound towards Barking (A) step 140mm/gap 33mm
- onto District line eastbound towards Upminster (A) step 133mm/gap 30mm) 👀 🖊 All Saints 🗹 (🗛 step 50mm/gap 84mm) WC (female only, southbound platform) You can only enter and exit the southbound platform for trains towards Liverpool Street (A step 50mm/gap 75mm) **Anerley** R both platforms (southbound
- towards West Croydon, northbound towards Highbury & Islington). You must use the correct entrance /exit depending on which platform you are travelling to and from as you cannot change step-free between platforms in the station. Use the Ridsdale Road entrance for platform 1. This entrance is for ticket holders only. Use the Anerley Station Road entrance for platform 2 4 Baker Street No entrance/exit. You can change between Bakerloo line northbound towards Harrow and Wealdston
- (A) step 147mm/gap 43mm) and Jubilee line northbound towards Stanmore (A) step 193mm/gap 0mm). You can change between Bakerloo line southbound towards Oxford Circus (A step 150mm/gap 40mm) and Jubilee line southbound towards Westminster (A) step 160mm/gap 0mm) 6 🛮 Bank 🗹 DLR (🔼 step 50mm/gap 84mm) lift located in King William Street.
- (A step 173mm/gap 27mm), westbound towards Earl's Court (A) step 183mm/ gap 13mm). Hammersmith & City line (A) step 243mm/gap 30mm). London Overground R (westbound towards Gospel Oak). the eastbound platform for trains towards
- Barkingside P(2) You can only enter and exit Woodford (C step 37mm/gap 213mm) **Barons Court** No entrance/exit. You can change between District line westbound towards Hammersmith (A) step
- 247mm/gap 77mm) and Piccadilly line westbound towards Acton Town (A) step 88mm/gap 23mm). You can change between District line eastbound towards Upminster (A) step 273mm/gap 10mm) and Piccadilly line eastbound towards Oakwood (A) step 156mm/gap 50mm)

E9 Beckton (A step 50mm/gap 84mm)

gap 27mm).

F5 Brixton (♣♦३) 📝 🗒

and West Croydon

160mm/gap 4mm)

towards Stratford

(A) step 43-44mm/gap 74-76mm)

Brockley R You can only enter and exit the

Caledonian Road M Eastbound trains

Caledonian Road & Barnsbury R

Junction, eastbound towards Stratford

Camden Road R Westbound towards

Camden Town No entrance/exit.

gap 6mm) and northbound platform

7 Canada Water 🗹 🖯 WC(bus station)

travel in the correct carriage.

southbound platform towards Crystal Palace

towards Oakwood (A) step 150mm/gap 0mm)

westbound towards Acton Town (A) step

Westbound towards Richmond and Clapham

Richmond and Clapham Junction, eastbound

You can change between northbound platform

towards Edgware (A) step 173mm/gap 0mm)

towards Woodside Park (A) step 170mm/

Jubilee line (A) step 50mm/gap 70mm).

If you are boarding the Jubilee line at this

London Overground southbound towards

8 Canary Wharf MC Jubilee line both

DLR both directions (A) step 50mm/

DLR station via the street.

travel in the correct carriage

travel in the correct carriage

and Clapham Junction R

Canning Town # WC(bus station)

directions (f A step 50mm/gap 70mm).

station and require level access to leave the

train at Green Park, please make sure that you

New Cross, Crystal Palace and West Croydon

step (A75mm/gap 4mm). Northbound towards

Highbury & Islington (Astep 78mm/gap 18mm)

gap 84mm). 200m between Jubilee line and

station and require level access to leave the

train at Green Park, please make sure that you

Jubilee line eastbound towards Stratford (A)

step 50mm/gap 84mm), westbound towards

Stanmore (A) step 50mm/gap 79mm). DLR

both directions (A step 50mm/gap84mm)

If you are boarding the Jubilee line at this

Canonbury Eastbound towards Stratford,

and West Croydon, northbound towards

Highbury & Islington, eastbound towards

Stratford and westbound towards Richmond

station and require level access to leave the

train at Green Park, please make sure that you

southbound towards New Cross, Crystal Palace

If you are boarding the Jubilee line at this

Northbound towards Watford Junction, D9 Beckton Park 🗹 (A) step 50mm/gap 84mm) southbound towards Euston **Bermondsey** 🛈 (🛕 step 50mm/gap 70mm) Chalfont & Latimer | □ (id A | ≥ P(5) If you require level access to leave the train at (A step 50mm/gap 75mm). You need to Green Park, please make sure that you travel in

- the correct carriage platform you are travelling from/to, as you **Blackfriars** Circle line eastbound (A) step cannot change between all platforms within 177mm/gap 1mm) towards Liverpool Street, station – you need to make a 360m journey via westbound (A) step 157mm/gap 16mm) street to change between northbound platform towards Westminster. District line eastboun I and southbound platform 2. (A) step 147mm/gap 30mm) towards Use Bedford Avenue entrance to get to/from Upminster, westbound (A) step 117mm/ southbound platform 2 – this route goes via gap 40mm) towards Westminster ticket hall. Use Station Approach entrance to 🛾 Blackwall 🗹 (🗛 step 50mm/gap 84mm) get to/from northbound platform I – this route 5 Borough 🗹 You can only enter and exit the does not go via ticket hall and is for ticket northbound platform step-free for trains towards Camden Town (A) step 187mm
- holders only; it is only unlocked between 0515 and 2000 Mon to Sat and 1545 to 1900 on Sun, so use intercom to ask staff to unlock gate at If you are travelling southbound on the other times Northern line to Borough (towards Morden) A1 Chesham **P(4)** (**©** step 30mm/gap 235mm) stay on the train to Clapham North, get A1 Chorleywood 🕮(あれ口(6) w off the southbound train (A) step 147mm/gap (A step 50mm/gap 75mm) 30mm) and take a northbound Northern line E4 Clapham Junction R ≥ train (A) step 170mm/gap 17mm) to Borough F5 Clapham North No entrance/exit C8 Bow Church (A) step 50mm/gap 84mm) Northbound towards Borough

A3 Carpenders Park R

use correct entrance/exit depending on which

Crossharbour m(small) (A step 50mm/gap 84mm) D9 Custom House for ExCeL If (\mathbf{A}) step 50mm/gap 84mm) 8 Cutty Sark for Maritime Greenwich 📶 (A) step 50mm/gap 75mm). Station is due to

(A step 170mm/gap 17mm) southbound

- London 2012 Games 9 Cyprus 🖆 (🗛 step 50mm/gap 84mm)
- New Cross, West Croydon and Crystal Palace and westbound towards Highbury & Islington C9 Dagenham Heathway Eastbound towards
- (A) step 243mm/gap 23mm)
- (A step 50mm/gap 75mm) C8 Devons Road [f] (small)
- **Ealing Broadway ₹ WC**(National Rail) No entrance/exit. You can change between District line (A) step 190-257mm/gap
- 50mm/gap 75mm) and Northern line **D2** Ealing Common No entrance/exit. You can change between District line eastbound towards Upminster (🔼 step 283mm/gap 60mm) and Piccadilly line eastbound towards Oakwood (B) step 136mm/gap 122mm). You can change between District line westbound towards Ealing Broadway (B) step 323mm/gap
- 143mm) and Piccadilly line westbound towards Uxbridge (B) step 178mm/gap 161mm) 3 Earl's Court | 4 は (Piccadilly line only) if Piccadilly line (A) step 50mm/gap 75mm)
- East Ham I District and Hammersmith & Cit lines eastbound towards Barking (A) step 257mm/gap 7mm), westbound towards
- D8 East India (A) step 50 mm/ gap 84 mm) A4 Edgware 🗹 🖨 R

The Circle line no longer runs in a continuous loop and you may have to change trains at Edgware Road to carry on with your journey. You can change between Circle line to/from High Street Kensington (A) towards King's Cross St. Pancras and Barking (both A step 137mm/ gap 40mm).

C4 Edgware Road No entrance/exit.

- step 180mm/ gap 33mm), Circle line eastbound Hammersmith & City line eastbound towards You can change between westbound Circle line and westbound Hammersmith & City line towards Hammersmith (both A step 153mm/ gap 50mm) and District line to / from Earl's Court (A) step 157mm/ gap 23mm). B9 Elm Park R WC Eastbound towards Upminster (A) step 267mm/gap 23mm), westbound towards Earl's Court (A) step 203mm/gap 7mm) **Elephant & Castle** 1 You can only enter and exit the Northern line southbound platform for
- trains towards Morden (A) step 183mm/ F8 Elverson Road (A) step 50mm/gap 75mm) **D8** Emirates Greenwich Peninsula (A step 50mm/gap 75mm)

to get to/from platform 2 – this route goes via

When travelling to Epping, ask station staff at

to arrive at platform 2 – this is often, but not

always, possible. If you arrive at platform 1

use Hillcrest Way exit – this is locked at all

25 Euston

London Overground R northbound towards

services. You can change between Victoria line

southbound towards Brixton (A) step 50mm,

No entrance/exit to London Underground

gap 75mm) and Northern line southbound

You can change between Victoria line

C6 Farringdon Metropolitan line eastbound

188mm. Circle line eastbound towards

Northbound towards High Barnet and

southbound towards Camden Town R

Monument and Hammersmith & City lines

eastbound towards Liverpool Street (A), step

towards Liverpool Street, C step 0mm, gap

towards Morden via London Bridge (A) step

northbound towards Tottenham Hale (A) step

your starting station if your train can be routed

times, so please use Help Point to ask staff to

towards Morden (A) step 147mm/gap 30mm) A8 Epping P(6) wc platform I (C) step 24mm/gap 186mm), platform 2 (C) step 25mm/gap 212mm). You need to use the correct entrance/exit depending on which platform you are travelling from/to, as you cannot change between platforms within station – you need to make a 450m journey via street to change between be closed at certain times and dates during the platforms I and 2. Use Station Road entrance

ticket hall.

unlock the gate

Watford Junction.

50mm/gap 75mm).

branch only) WC(National Rail)

D9 Emirates Royal Docks

(A step 50mm/gap 75mm)

- C7 Dalston Junction R Southbound towards Upminster (A) step 283mm/gap 23mm), westbound towards Earl's Court
- A8 Debden (2) 🖨 You can only enter and exit the eastbound platform trains towards Epping (B) step 30mm/gap 173mm) F8 Deptford Bridge #
- (A step 50mm/gap 84mm)
- 23-73mm) and Central line (B) step 213-240mm/gap 97-113mm)
 - northbound (Bank branch) towards Camden Town (A step 50mm/gap 75mm). Euston Square | 🕮 (が) (Metropolitan only) You can only enter and exit the westbound Hammersmith & City, Circle and Metropolitan lines platform. Hammersmith & City line and Circle lines westbound towards Edgware Road (both A step 207mm/gap 60mm). Metropolitan line westbound towards Harrow-on-the-Hill (A step 50mm/gap 75mm)
- District line eastbound towards Paddington or Upminster, westbound towards Kensington (Olympia), Wimbledon or Hammersmith R.
- Aldgate East (A) step 233mm/gap 43mm)
- 150mm, gap 77mm. Metropolitan line westbound towards Harrow on the Hill **B**, step 1mm, gap 180mm, Circle and Hammersmith & City lines westbound towards Edgware Road (A), step 163mm, gap 60mm A5 Finchley Central P (6) WC

change between Metropolitan line southbound towards Liverpool Street (B) step 1mm/ gap 116mm) and Jubilee line southbound towards Stratford (B) step 163mm/gap 120mm). You can change between Metropolitan line northbound towards Amersham, Chesham and Uxbridge (C) step 5mm/gap 199mm) and Jubilee line northbound towards Stanmore (B) step 140mm/gap 100mm) 6 Finsbury Park 🕮 🍪 No entrance/exit. From July 2012 you can change between Victoria line southbound towards Brixton (A) step 50mm/gap 75mm) and Piccadilly line westbound towards Acton Town (A) step 50mm/gap 75mm). You can change between Victoria line northbound towards Tottenham

B4 Finchley Road No entrance/exit. You can

- Hale (A step 50mm/gap 75mm) and Piccadilly line eastbound towards Oakwood (A) step 50mm/ gap 75mm) Forest Hill R both platforms (northbound towards Highbury & Islington, southbound towards Crystal Palace and West Croydon) **E3** Fulham Broadway # Eastbound towards Earl's Court and westbound towards Wimbledon R
- E9 Gallions Reach (A) step 50mm/gap 84mm) **B4** Golders Green **MC** Northbound towards Hendon Central (A) step 113-150mm/gap 3-37mm), southbound towards Camden Town

gap 140mm), westbound platform towards

(A Step 50mm, gap 75mm, all platforms.)

You need to make a 220m journey to change

between the Jubilee and the Piccadilly line, a

160m journey to change between the Victoria

and the Piccadilly line and a 380m journey to

Gunnersbury No entrance/exit. You can

gap 157mm) and London Overground

(eastbound towards Stratford, westbound

towards Richmond and Clapham Junction)

District line eastbound towards Earl's Court

(A) step 220mm/gap 33mm), westbound

towards Turnham Green (A) step 253mm/

Oakwood (B) step 179mm/gap 110mm),

westbound towards Acton Town (B) step

187mm/gap 102mm). You need to make a

520m journey via street including lifts to

change between the Hammersmith & City or

Circle lines and the District or Piccadilly lines

gap 40mm). Piccadilly line eastbound towards

7 Hackney Central R both platforms

change between the Victoria and the Jubilee line

change between District line eastbound towards

Turnham Green (B) step 200mm/gap 113mm),

westbound towards Richmond (B) step 193mm/

National Rail services

ß Greenwich 🗹 🗪 🎴(Ⅰ)

D4 Green Park (♣4 🌬

(A) step 50mm/gap 75mm

- (B) step 137-143mm/gap 43-57mm) **B5** Gospel Oak R all platforms (eastbound towards Barking or Stratford, westbound towards Richmond and Clapham Junction) 2315 only **Greenford ₹** No entrance/exit. You can change between the eastbound platform towards Liverpool Street (B) step 173mm/
- West Ruislip (B) step 207mm/gap 123mm) and (A step 170mm/gap 6mm)

Headstone Lane

- D8 Heron Quays (A) step 50mm/gap 84mm A5 High Barnet (2) WC (A) step 90-127mm/gap 13-60mm
- B6 Highbury & Islington ☐ (id A) ≥ the ticket hall. Use the North Road entrance to London Overground eastbound towards Stratford, southbound towards New Cross Crystal Palace and West Croydon and westbound towards Richmond and Clapham Junction R. No entrance/exit to London Underground
- services. You can change between the northbound platform towards Tottenham Hale (A) step 50mm/gap 75mm) and National Rail northbound services. You can change betweer the southbound platform towards Brixton (A step 50mm/gap 75mm) and National Rail southbound services
- C8 Hackney Wick R both platforms (eastbound 3 High Street Kensington No entrance/exit. towards Stratford, westbound towards You can change between District and Circle line Richmond and Clapham Junction) westbound towards Earl's Court and Gloucester 7 Haggerston R Southbound towards Road (A step 157mm/gap 0mm) and District New Cross, West Croydon and Crystal Palace and Circle line eastbound towards Edgware and westbound towards Highbury & Islington
- Road (A) step 157-167mm/gap 0mm) A9 Hainault 🛈 🔁 (4) Eastbound towards Al Hillingdon P(6) WC Metropolitan line Roding Valley (B) step 117mm/gap 157mm). eastbound towards Liverpool Street Westbound towards Barkingside - platform 2 (B) step 118mm/gap 86mm), westbound (B) step 73mm/gap 163mm) and platform 3 towards Uxbridge (B step 110mm/gap 73mm) (step 87mm/gap 203mm) Piccadilly line eastbound towards Oakwood Hammersmith 🛃 🗒 (B) step 183mm/gap 87mm), westbound Hammersmith & City and Circle lines $\mathbb R$. towards Uxbridge (A step 177mm/gap 83mm)
 - towards Stratford, westbound towards Richmond and Clapham Junction) Hounslow East 🗓 🏿 (2) WC Eastbound towards Oakwood (A) step 40mm/gap 79mm), westbound towards Heathrow (A) step I 07mm/gap 7 I mm)

C7 Homerton R Both platforms (eastbound

P(10) Entrance/exit via stairlift for wheelchair users only. (From July 2012 A step 50mm/ C7 Hoxton R Southbound towards New Cross, West Croydon and Crystal Palace and westbound towards Highbury & Islington E3 Imperial Wharf R Both plaforms

El Hounslow West

(westbound towards Clapham Junction eastbound towards Stratford) E8 Island Gardens 🗹 (A step 50mm/gap 84mm) **E5 Kennington** No entrance/exit. You can change between the northbound platform I via Charing Cross (A step 170mm/

gap 0mm) and northbound platform 3 via Bank (A step 180mm/gap 20mm) **B3** Kensal Rise R You can only enter and exit the westbound platform towards Richmond and Clapham Junction. Access to the train is by boarding ramp 3 Kensington (Olympia) ₹ WC

7 Mile End No entrance/exit. You can change District line (A) step 123mm/gap 50mm). Open weekends, public holidays and some Olympia events. If travelling on London Overground, you must use the correct entrance/exit depending or which platform you are travelling to/from. Use the Olympia Way entrance for eastbound towards Stratford R. Use the Russell Road entrance for westbound towards Clapham

on which platform you are travelling to/from,

as you cannot change between both platforms

within the station – you need to make a 600m

Use Station Approach entrance to get to/from

journey via street to change between the

the eastbound platform towards Turnham

Green and Stratford – this route also goes via

eastbound and westbound platforms.

Junction R. E1 Heathrow Terminal 4 1 🛣 🛧 Kew Gardens District line eastbound towards (A step 50mm/ gap 75mm). Open Mondays to Saturdays until 2345 and Sundays until Earl's Court (A) step 227mm/gap 73mm), westbound towards Richmond (A) step 153mm/gap 50mm). E1 Heathrow Terminal 5 🗹 🛧 wc You need the correct entrance/exit depending (B) step 22mm/gap 94mm)

A4 Hendon Central M WC Northbound toward Edgware (A) step 87mm/gap 83mm), southbound towards Camden Town

A7 Harringay Green Lanes R both platforms

(eastbound towards Barking, westbound

towards Gospel Oak). You must use the correct

entrance /exit depending on which platform you

are travelling to and from as you cannot change

step-free between platforms in the station.

Bakerloo line (A step 217mm/gap 60mm).

London Overground southbound towards

Both entrances are on Green Lanes

A3 Harrow & Wealdstone 🗹 嵀 🎴 (5) wo

Euston (A) step 168mm/gap 8mm),

(A) step 151mm/gap 28mm)

B step 36mm/gap 93mm)

northbound towards Watford Junction

(A) step 8mm/ gap 71mm), northbound

A3 Hatch End R You can only enter and exit

northbound towards Watford Junction

A3 Headstone Lane R You can only enter and

and only by using the side entrance on

exit northbound towards Watford Junction

Heathrow Terminals 1,2,3 🗹 🛧 🛢 🖨 wc

on request – you need to press button to

(A step 50mm/gap 75mm). Lift only available

You can change between fast, semi-fast and 'all

stations' trains running in the same direction -

Northbound towards Amersham and Chesham

towards Uxbridge (B) step 27mm/gap 87mm),

southbound towards Baker Street platform 5

B) step 36mm/gap 88mm), and platform 6

get to/from the westbound platform towards Richmond. This entrance does not go via the ticket hall and is for ticket holders only. **B4** Kilburn M WC Northbound towards Stanmore (A step 150mm/gap 77mm), southbound

towards Stratford (A step 127mm/gap 80mm) A3 Kingsbury 4 A WC (A step 50mm/gap 75mm)

Street and westbound towards Harrow-on-

towards London Bridge (A step 50mm/

gap 75mm). Piccadilly line (A step 50mm/

the-Hill (A step 50mm/gap 75mm).

5 King's Cross St. Pancras 🕮 🖘 Piccadilly, Northern, Metropolitan and Victoria only) 🛃 嵀 🚔 WC (National Rail). Hammersmith & City and Circle lines eastbound towards Liverpool Street and westbound towards Edgware Road R.

Northern line northbound towards Camden Amersham/Chesham Town (A) step 50mm/gap 75mm), southbound Norwood Junction

R (Platform 1) northbound towards Highbury & Islington) note there are 2 northbound platforms but gap 75mm). Victoria line northbound towards only platform I is step-free Tottenham Hale (A) step 41 mm/gap 81 mm), A6 Oakwood 43/1 P(6)

southbound towards Brixton (A) step 43mm/ (From July 2012 A step 50mm/gap 75mm) Oxford Circus (Victoria line only).

E9 King George V (A) step 50mm/gap 75mm) D8 Langdon Park (A) step 50mm/gap 75mm

(A step 50mm/gap 75mm). D7 Limehouse ∰ (small) (A step 50mm/ gap 84mm). You can change between westbound National Rail services and eastbound DLR towards Westferry

You can only enter and exit the eastbound Hammersmith & City, Circle and Metropolitan lines platform. Hammersmith & City line eastbound towards

C6 Liverpool Street (4) (Metropolitan line only)

44mm/ gap 69mm). You need to make a 410m

journey via street and lifts to change lines.

station and require level access to leave the

train at Green Park, please make sure that you

If you are boarding the Jubilee line at this

between Central line eastbound towards

Woodford (A step 223mm/gap 43mm),

Barking (both A step 153mm/gap 53mm)

(A) step 227mm/gap 43mm), District line

Hammersmith & City line westbound towards

Hammersmith (both A step 133mm/gap 47mm)

Monument No entrance/exit. You can change

Liverpool Street (A) step 183mm/gap 77mm)

and District line eastbound towards Upminster

(B) step 157mm/ gap 113mm). You can change

between Circle line eastbound towards

between Circle line westbound towards

Earl's Court (step 150mm/gap 203mm)

163mm) and Metropolitan line southbound

towards Liverpool Street (B) step 29mm/gap

At peak times another change may be needed

No entrance/exit. You can change between

northbound towards Harrow & Wealdstone

Tottenham Hale (A) step 50mm/gap 75mm)

R and Victoria line northbound towards

Brixton (A) step 50mm/75mm).

You can change between Bakerloo line

Bakerloo line southbound towards Elephant &

Castle R and Victoria line southbound towards

at Harrow-on-the-Hill for trains towards

90mm) – use this to change between trains on

8 Mudchute (A) step 50mm/gap 84mm)

Morden 🚹 R

Highbury & Islington)

High Street Kensington (B) step 183mm/gap

147mm) and District line westbound towards

You can change between Central line

westbound towards Ealing Broadway

westbound towards Earl's Court and

District line eastbound towards Upminster and

Hammersmith & City line eastbound towards

travel in the correct carriage

(A step 50mm/gap 75mm)

E9 London City Airport 🗹 🛧

change between District line westbound towards Earl's Court and Circle line westbound Barking and Circle line eastbound towards towards High Street Kensington (both A step Monument (both A) step 183mm/gap 13mm 203mm/gap 20mm) Metropolitan line eastbound towards Aldgate (A step 50mm/gap 75mm) 7 Penge West R (northbound towards D6 London Bridge (♣(à) # ₹ 🗎 🖨 Highbury & Islington) WC(National Rail) Jubilee line both directions A2 Pinner 4 dan It wo (A) step 50mm/gap 70mm). (A) step 50mm/gap 75mm) Northern line both directions (A) step

Pontoon Dock 🗹 (🛕 step 50mm/gap 75mm) 8 Poplar (small) (A step 50mm/gap 84mm) Prince Regent 🗹 (A) step 50mm/gap 84mm) **C8** Pudding Mill Lane 🗹 (A) step 50mm/gap 84mm). Station closed Saturday 14 July until Wednesday 12 September inclusive

C3 Paddington WC (National Rail) No entrance/exit.

line eastbound towards Liverpool Street

(both A step 133mm/gap 0mm). You can

eastbound towards Edgware Road and Circle

You can change between District line

3 Queen's Park No entrance/exit. You can change between Bakerloo line southbound towards Oxford Circus and London Overground southbound towards Euston R. You can change between Bakerloo line northbound towards Harrow & Wealdstone and London Overground northbound towards Watford Junction R.

Rayners Lane P(6) No entrance/exit. You can

change between Metropolitan line eastbound

towards Liverpool Street (B) step 90mm/gap

132mm) and Piccadilly line eastbound towards Oakwood (B) step 175mm/gap 127mm). You can change between Metropolitan line westbound towards Uxbridge (B) step 102mm/ gap 87mm) and Piccadilly line westbound towards Uxbridge (B) step 198mm/gap 142mm) Richmond R (London Overground only) 🗹 153-170mm/gap 63-80mm) Rickmansworth P(12) You can only enter

and exit the southbound platform towards Liverpool Street (C) step 23mm/gap 189mm) 8 Roding Valley WC Eastbound towards Barkingside (step 103mm/gap 193mm)

7 New Cross ≥ R (northbound towards westbound towards Woodford (B) step 08 North Greenwich 🗹 🖯 📔(19) 🗳 137mm/ gap 157mm).

WC(bus station) Eastbound towards Stratford You need to use the correct entrance/exit (A) step 45mm/gap 70mm), westbound depending on which platform you are travelling towards Stanmore (A) step 50mm/gap 70mm). from/to, as you cannot change between If you require level access to leave the train at platforms within station - you need to make a Green Park, please make sure that you travel in 520m journey via street to change betweer the correct carriage platforms I & 2. Use Station Way entrance to Northwick Park No entrance/exit. You can get to/from eastbound platform (platform 2) change between northbound towards this route goes via ticket office. Use Station Harrow-on-the-Hill (B) step 28mm/gap Approach & Cherry Tree Rise entrance to get

> D9 Royal Albert (A) step 50mm/gap 84mm) D8 Royal Victoria 🗗 🖆 (A step 50mm/ gap 84mm) ■ Ruislip P(4) You can only enter and exit the eastbound platform for Metropolitan line eastbound towards Liverpool Street (B) step

ticket holders only

127mm/gap 113mm) and Piccadilly line eastbound towards Oakwood (B) step 200mm/gap 110mm)

to/from westbound platform (platform 1) - this

route does not go via ticket office, so is for

7 Shadwell DLR only (A) step 50mm/gap 75mm) C3 Shepherd's Bush ≥ R (London Overground only)

C7 Shoreditch High Street R Southbound towards New Cross, West Croydon and Crystal Palace and westbound towards Highbury & Islington

South Acton R Both platforms (westbound towards Richmond eastbound towards Stratford). You must use the correct entrance/

travelling to/from. To access the westbound platform use the Kingswood Terrace entrance. To access the eastbound platform use the Palmerston Road entrance Southfields if Eastbound towards Earl's Court and westbound towards Wimbledon R **South Kensington** No entrance/exit. You can

exit depending on which platform you are

change between Circle line eastbound towards Liverpool Street (A step 177mm/gap 0mm), westbound towards High Street Kensington (A) step 143mm/gap 33mm). District line eastbound towards Upminster (A) step 147mm/gap 6mm), westbound towards

Earl's Court (A step 127mm/gap 70mm) South Quay **!** (small) (A) step 50mm/gap 84mm) **Southwark** (A) step 50mm/gap 70mm). If you require level access to leave the train at

Green Park, please make sure that you travel in the correct carriage 88 South Woodford 🍳 (4) 🚔 You can only enter and exit the eastbound platform towards Epping (C) step 13mm/gap 197mm) – this is via George Lane (West) entrance, closed on Sundays

Stanmore (6) wc (B) step 147-173mm/ gap 90-100mm). You can only enter/exit the station using the station car park entrance – to get from car park to ticket hall you need to make a journey of 110m including steep ramps No entrance/exit using London Road/bus station entrance – you need to make a 450m journey via street between entrances **Star Lane ★ 🗎 w**C DLR both directions (A step 50mm/gap 75mm).

Stockwell (Victoria line only) No entrance/exit. You can change between Northern line southbound towards Morden R and Victoria line southbound towards Brixton (A step 50mm/gap 75mm). You can change between Northern line northbound towards Camden Town R and Victoria line northbound

towards Tottenham Hale (A) step 50mm/ C8 Stratford R (Central line and London Overground only) $\mathbf{M} \rightleftharpoons \mathbf{B}$ wc DLR both directions. (A) step 50mm/gap 75mm). Jubilee line (A) Watford Junction $\rightleftharpoons R$ step 50mm/gap 78-85mm). You need to make Wembley Central ₹ a journey of up to 100m including lifts and ramps to change between some lines. If you are boarding the Jubilee line at this station and require level access to leave the train at Green Park, please make sure that you travel in the correct carriage

Stratford High Street 🗹 🖯 WC DLR both directions (A step 50mm/gap 75mm) 🕹 🗲 Stratford International 🗗 🔁

DLR both directions (A) step 50mm/gap 75mm). 2 Sudbury Town P(3) WC Eastbound towards Oakwood (B) step 164mm/gap 107mm), westbound towards Uxbridge (B) step 117mm/gap 108m).

Croydon. You must use the correct entrance/exit

depending on which platform you are travelling

to/from. Use the Station Approach entrance for

southbound platform

and southbound towards Liverpool Street You need the correct entrance/exit depending A step 50mm/gap 75mm). on which platform you are travellling to/from, Different train designs mean that the gaps as you cannot change between all platforms between trains and platforms will vary. within the station – you need to make a 150m In order to use one of the new Metropolitan journey via street to change between the line trains at Wembley Park, please board in the eastbound and westbound platforms. middle of the train and not at the old boarding Use Station Approach entrance to get to/from point near the lifts. The measurements given eastbound platform – this route goes via ticket here are for the new trains and boarding points office. Use Orchard Gate entrance to get to/ towards the middle of the platform. from westbound platform – this route does not If you are travelling to Wembley Park from go via ticket hall, so is for ticket holders only stations east of Westminster and require level **Sydenham ₹** R Northbound platform access, please ensure that you board the towards Highbury & Islington, southbound correct carriage. If you are travelling to platform towards Crystal Palace and West Wembley Park from Green Park and require

line platform and London London Overgroun

You can only enter/exit the eastbound Distri

D3 West Brompton **₹**

platforms. Trains towards Upminster (A) step 137mm/gap 67mm) or Edgware Road (🗛 step 157mm/gap 33mm). London Overground eastbound towards Stratford (B) step 222mm/gap 180mm), westbound towards Clapham Junction (B) step 222mm/ gap 180mm

F7 West Croydon ≥ R (northbound towards Highbury & Islington) Westferry 🗹 (small) (🗛 step 50mm/gap 84mm)

West Finchley Northbound towards Woodside Park (A step 7mm/gap 73mm), southbound towards Camden Town (B) step 43mm/gap 147mm). You need to use the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between all platforms within the station – you need to make a 350m journey via

street to change between the northbound and

southbound platforms. Use Nether Street

Hammersmith & City lines eastbound toward

Jubilee line eastbound towards Stratford (A

step 34mm/gap 80mm), westbound towards

Barking, westbound towards Aldgate East

9 Upminster 🗹 ₹ 🔁 (9) WC(National Rail) entrance to get to/from northbound platform -(A) step 193-277mm/gap17-43mm) this route goes via ticket office. C9 Upney Eastbound towards Upminster (A) Use Wentworth Street entrance to get to/from step 217mm/gap 37mm), westbound towards southbound platform – this route does not go Earl's Court (A) step 233mm/gap 40mm) via ticket office and is for ticket holders only; Upper Holloway R Both platforms it is only unlocked during AM peak hours, and

locked with a RADAR lock at other times, so westbound towards Gospel Oak, eastbound call 0845 330 9880 or use Help Point on the towards Barking) You must use the correct southbound platform to ask staff to unlock entrance/exit depending on which platform you the gate at other times if you do not have a are travelling to/from. Entrances to both RADAR key olatforms are on Holloway Road. 8 West Ham 🗹

West Ham
Image: Bound of the control of the co Uxbridge Metropolitan line (A) step 95-

step 127-140mm/ gap 84-104mm) Walthamstow Queen's Road R Both platforms (Eastbound towards Barking

Bakerloo line northbound towards Harrow

southbound towards Baker Street (B) step

157mm/gap 107mm). London Overground

325mm/gap 91mm), northbound towards

Wembley Park (Metropolitan line only)

Watford Junction (A) step 315mm/gap 38mm

P(6) wc Jubilee line northbound towards

Stanmore (\triangle step 0mm/gap 85mm), south

bound towards Stratford (B) step 0mm/gap

level access, please continue to Kingsbury and

ask a member of staff for assistance.

southbound towards Euston (B) step

& Wealdstone (B) step 163mm/gap 143mm)

128mm/gap 69-83mm). Piccadilly line (B)

A8 Theydon Bois P(3) You can only enter and

Epping (step 67mm/gap 220mm)

B7 Tottenham Hale (♣(ॐ) 1 → P(6) 🖨

Turnham Green WC No entrance/exit

You can change between District line

and Piccadilly line westbound towards

Heathrow (B) step 176mm/gap 176mm).

You can change between District line east-

gap 17mm) and Piccadilly line eastbound

Served by Piccadilly line trains until 0650

bound towards Earl's Court (A) step 153mm/

towards Oakwood (B) step 142mm/gap 98mm).

Monday to Saturday, 0745 Sunday and after

westbound towards Richmond or

Tower Gateway it (small)

2230 every evening

(A step 50mm/gap 84mm)

exit the eastbound platform for trains towards

Northbound towards Walthamstow Central

(A step 41 mm/gap 81 mm) and southbound

towards Brixton (A) step 46mm/gap 76mm)

Ealing Broadway (A) step 240mm/gap 23mm)

Stanmore (A step 50mm/gap 80mm). westbound towards Gospel Oak) DLR (\triangle step 50mm/gap 75mm). 🕠 **Waterloo** 🗹 🗢 🖯 🚔 WC(National Rail If you are boarding the Jubilee line at this You can only enter and exit the Jubilee line, station and require level access to leave the both directions (A step 50mm/gap 70mm). train at Green Park, please make sure that you If you are boarding the Jubilee line at this travel in the correct carriage. station and require level access to leave the The lift between the District and Hammersmith train at Green Park, please make sure that you & City line platforms and the ticket hall is small travel in the correct carriage

and the entrance is at right angles to the exit. If you are using a larger or electric wheelchair, you may find it difficult to use this lift 8 West India Quay # (small) (A) step 50mm/gap 84mm)

Westminster 🗹 Circle line eastbound towards Liverpool Street and westbound towards High Street Kensington R. District line eastbound towards Upminste and westbound towards Earl's Court R. Jubilee line eastbound towards Stratford (A step 38mm/gap 83mm), westbound towards Stanmore (\mathbf{A} step 37mm/gap 83mm). If you are boarding the Jubilee line at this

train at Green Park, please make sure that you platforms I and 2 towards Harrow-on-the-Hill travel in the correct carriage D9 West Silvertown 🗹 (A step 50mm/gap 75mm)

B3 Willesden Junction 1 Bakerloo line northbound towards Harrow & Wealdstone (B) step 203mm/gap 103mm), southbound towards Oxford Circus (B) step London Overground R all platforms northbound towards Watford Junction, southbound towards Euston, eastbound towards Stratford, westbound towards

station and require level access to leave the

Richmond and Clapham Junction) F3 Wimbledon $\mathbb{P} \rightleftharpoons \mathbb{P}(2)$ WC(National Rail) Eastbound towards Earl's Court R



Paralympic Game Olympic and London 2012 gap between the platform and train

street and platform, plus the step and

27 July to

Showing stations step-free between the including DLR and London Overground Step-free I ube guide

Woodford (10) Eastbound

London Underground

towards Epping, westbound platform (majority of trains) towards Stratford R You need to use the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between all platforms within the station – you need to make a 130m journey via street to change between the eastbound and westbound platforms. Use Snakes Lane East/Madeira Grove entrance to get to/from westbound platform – this route goes via ticket office; it is only unlocked until 2100, so use intercom to ask staff to unlock gate at other times.

Wood Lane 🖭 WC Hammersmith & City and Circle lines eastbound towards Edgware Road (A) step 168mm/gap 50mm), westbound towards Hammersmith (A) step 167mm/

Use The Broadway entrance to get to/from

eastbound platform – this route goes via

A5 Woodside Park (2) Northbound towards High Barnet (B) step 100mm/gap 153mm), southbound towards Camden Town (A) step 143mm/gap 77mm).

separate ticket office

You need the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between both platforms within the station – you need to make a 600m journey via street to change between the northbound and southbound platforms. Use Woodside Park entrance to get to/from southbound platform – this route goes via ticket office. Use Holden Road car park

this route does not go via ticket office and is for ticket holders only

(A step 50mm/gap 75mm)

E9 Woolwich Arsenal 🗹 ≥ 🗎

entrance to get to/from northbound platform